

## **Review of Atlantic City Police Division, New Jersey Technology Assistance (TA) Engagement Report**

### **Client Agency**

Atlantic City Police Division's (ACPD)

### **Participating IJIS Institute Staff**

Carrie Supko, *Engagement Manager*

Steve Ambrosini, *Consultant*

Diane Chima-Orji, *TA / Help Desk*

### **Participating IJIS Institute Consultants and Firms**

Jim Dundas, *Northrop Grumman*

### **Dates Services Provided**

Site Visit – December 18-20, 2012

### **Overview of TA Request**

The IJIS Institute received the request for TA from the ACPD, and, upon internal approval to proceed with the TA engagement, the IJIS Institute staff directly worked with the ACPD's staff in defining the specifics of the engagement. A TA questionnaire was completed by the ACPD and reviewed by the Institute and, subsequently, a contract agreement was jointly negotiated authorizing the TA engagement. As defined by the contract agreement, the principal goals of this TA engagement were:

- ◆ Review the Client's plans for the acquisition of new CAD and RMS systems as compared to existing CAD and RMS guidelines.
- ◆ Apply expertise and best practices in developing recommendations for the acquisition of new CAD and RMS solutions.
- ◆ Recommend an "Enterprise Architecture" for integration of the new CAD and RMS systems as required to achieve enterprise information sharing and interoperability goals.
- ◆ Correlate Atlantic City's strategy for compliance with the P25 Public Safety radio interoperability benchmarks and make recommendations.
- ◆ Assess the current IT environment for inclusion of national information sharing standards such as National Information Exchange Model (NIEM), Global Reference Architecture (GRA) and Global Federated Information and Privilege Management (GFIPM).
- ◆ Review the Client's due diligence process as pertains to the acquisition of the new CAD and RMS systems.

- ◆ Provide recommendations on the key elements of a technology strategy, including guidelines for moving forward, based on their specific mission needs.

### **Type of TA Services Provided**

The TA Team performed a site visit during the week of December 18 - 20, 2012. A series of meetings with key managers, operational, technical staff, and stakeholder representatives occurred during this time. These activities were necessary to complete the scope of work as outlined in the LOA.

The IJIS Institute provided a team of qualified experts selected from its industry membership for this engagement. These consultants represented a consortium of IJIS Institute member companies and alliance partners that possess the required experience and expertise in law enforcement, justice, Public Safety, and homeland security domains, relevant technologies and product sets, and the applicable information sharing standards and capabilities.

The end result is the TA Report (inclusive of the findings and recommendations) that will help prepare the ACPD for moving forward. More specifically, the engagement provided a high-level review of the ACPD current IT system architecture and capability in preparation for enhancement of the current technology capabilities to meet the future operational expectations.

### **Overview of Observations and Recommendations**

A copy of the TA report abstract can be found on the IJIS Institute website at [http://www.ijis.org/publications/ta\\_reports.html](http://www.ijis.org/publications/ta_reports.html). A copy of the full TA report is available to authorized personnel only and must be coordinated through the IJIS Institute staff.

### **Contact Information**

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