ABSTRACT:
SAVIN Technology Assistance Project (S-TAP) TA Report for:
New Hampshire Department of Safety (NHDOS)

Client Agency
New Hampshire Department of Safety (NHDOS)

Participating IJIS Institute Staff
Ashwini Jarral, Director, Programs & Technology Services
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Kathy Gattin, Tetrus Consulting
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Dates Services Provided
Site Visit – Week of August 27, 2012

Overview of TA Request
The IJIS Institute received the request for a SAVIN TA from the NHDOS; and, upon internal approval to
proceed with the TA engagement, the IJIS Institute staff directly worked with the SAVN Project Manager
and Department of Justice Grants Manager in defining the specifics of the engagement. A TA
questionnaire was completed by the SAVN Project Manager and was reviewed by the Institute; and,
subsequently, a contract agreement was jointly negotiated authorizing the TA engagement.

The NHDOS requested TA from the BJA/IJIS Institute TA grant program to address the issues regarding
their current and future plans for a statewide automated victim notification system. As defined by the
contract agreement, the principal goals of this TA engagement were:

✦ Providing a better understanding of NIEM and the role of SAVIN data in the criminal justice
  information sharing domain;
✦ Reviewing the SAVIN Service Specification and providing recommendations for implementation
  in their SAVN system; and,
✦ Reviewing their technology design for a closed SAVN system and making recommendations
  based on their specific mission needs.

Type of TA Services Provided
The TA Team performed a site visit during the week of August 27, 2012. A series of meetings with the
SAVN Project Manager, grants staff, technical staff, and stakeholder representatives occurred during this
time. These activities were necessary to complete the scope of work as outlined in the LOA.
The IJIS Institute provided qualified experts selected from its industry membership for this engagement. These consultants represented a consortium of IJIS Institute member companies and alliance partners that possess the required experience and expertise in law enforcement, justice, public safety, and homeland security domains, relevant technologies and product sets, and the applicable information sharing standards and capabilities.

This TA Report (inclusive of the findings and recommendations) is intended to help the NHDOS in the development of their SAVN Program. More specifically, the engagement provided a high-level review of the New Hampshire SAVN Program and the current plans for the automated victim notifications system architecture and capability in preparation for development, to meet the goals of the existing BJA implementation grant, and for future operational expectations.

**Overview of Observations and Recommendations**

A copy of the TA report abstract can be found on the IJIS Institute website at [http://www.ijis.org/_publications/ta_reports.html](http://www.ijis.org/_publications/ta_reports.html). A copy of the full TA report is available to authorized personnel only and must be coordinated through the IJIS Institute staff.

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