Review of New Mexico Justice Information Sharing Council (JISC) Technology Assistance

Client Agency

New Mexico Justice Information Sharing Council (JISC)
Albuquerque, NM

Participating IJIS Institute Staff

Gregory Trump
Project Manager

Participating IJIS Institute Consultants and Firms

G. Thomas Sandbach, Justice Technology Consulting
George Shemas, Sypherlink, Inc.

Dates Onsite Services Provided

September 14-17, 2010

Overview of Technology Assistance Request

The IJIS Institute received the request for TA from JISC and, upon internal approval to proceed with the TA engagement, the IJIS Institute staff worked directly with the JISC Chairman and Vice Chairman in defining the specifics of the engagement. A TA Questionnaire was completed and reviewed and, subsequently, a Letter of Agreement (LOA) was negotiated jointly authorizing the TA engagement.

As defined in the LOA, the primary goals of this TA engagement are to assist JISC by:

♦ Facilitating a review of the need for automation of real-time, inter-agency and intra-agency sharing of disposition data and Justice and Sentence (J&S) forms and providing recommendations for each.

♦ Facilitating and assisting JISC by guiding JISC through a strategic planning session.

Type of Technology Assistance Services Provided

The TA Team performed a site visit for the JISC organization on September 14-17, 2010. A series of meetings with key project managers, stakeholders, and technical staff occurred during this time. These activities were necessary to complete the scope of work as outlined in the IJIS Institute LOA.
Specific onsite activities that were performed by the TA Team included:

- **Problem definition:**
  - Review current issues and determine Client priorities for each.
  - Review of relevant current and planned systems and associated timelines.

- **Current situation assessment:**
  - Review of current “As Is” environment, including Consolidate Offender Query (COQ) system.
  - Discuss policy and governance.
  - Gather information and documentation on current and planned networks, and assess the most cost effective implementation of the planned system.
  - Review of network infrastructure and facilities relevant to supporting a secure information sharing environment.
  - Gather information and documentation on current requirements for the automation of real-time, inter-agency/intra-agency sharing of disposition data and Judgment and Sentence forms.
  - Review of current facilities and infrastructure.

- **Needs analysis:**
  - Determine IT management and technology resource needs.
  - Identify the computer, network, and security technology applicable to facilitate the automation of real-time information sharing.
  - Determine the facilities infrastructure needs.
  - Identify deficiencies in communications between justice systems and provide proposed resolutions.
  - Provide guidance on the automation of the verification, movement and sharing of felony and misdemeanor disposition data, and signed Judgment and Sentence forms.

- **Recommendations:**
  - Develop general and specific recommendations relevant to strategic planning.
  - Develop “To Be” configuration recommendations.
  - Develop recommendations for improved information sharing to include disposition data and Justice and Sentence (J&S) forms.

- **Actions and initiatives:**
  - Define major initiatives.
  - Prioritize actions to be taken.
Overview of Observations and Recommendations

A copy of the TA report can be found on the IJIS Institute web site at www.ijis.org.

Contact Information

IJIS Institute
Gregory Trump
Manager, Technology Assistance
greg.trump@ijis.org
(703) 726-3684

or

IJIS Institute
info@ijis.org
(703) 726-3697