9:00 AM – 10:00 AM  Registration

10:00 AM – 10:15 AM  Opening Remarks and Welcome  
- Maria Cardiello, Executive Director IJIS Institute  
- Scott Brillman, Director Fairfax County Department of Public Safety Communications (9-1-1)

10:15 AM – 11:00 AM  Panel 1 - Legislative Mandate - Bridging the gaps between operations, technology innovation, and Legislation  
- Scott Brillman, Director Fairfax County Department of Public Safety Communications (9-1-1) (Moderator)  
- Tamara Bell, Director Southwest Regional Communications Center Texas  
- Tracy Zingg, Assistant Director, Operations, Prince William County, Department of Public Safety Communications  
- Ricardo Martinez II, Public Safety Communications SME

11:00 AM – 11:15 AM  BREAK

11:15 AM – 12:00 PM  Panel 2 - Impact of Emerging Technologies on Public Safety - Industry innovating in a vacuum, Lack of Standards, consistent implementation of standards for the existing standards  
- Ed Craig, Chief Technology Officer, Smart Response Technologies (Moderator)  
- Brad Flanagan, Emergency Operations Manager, Pitkin County Emergency Communication Center  
- Jeff Wobbleton, Emergency Communications Center, 'Arlington County, Virginia  
- Jeff Bruns, Chief Executive Officer Convey-911  
- Sebrina Jackson, 911 Operations Supervisor, Metro Nashville Department of Emergency Communications

12:00 PM – 1:15 PM  LUNCH

1:15 PM – 2:00 PM  Panel 3 - Why Does Interoperability Matter in Public Safety? - Interoperability within Public Safety can be a death and life situation so access to systems, data, etc. is overly critical when every second counts and decisions need to be made  
- Ashwini Jarral, Director IJIS Institute (Moderator)  
- Bob Finney, Director, Collier County Sheriff 911, Collier County, FL  
- Tina Buneta, Director Aurora, CO 911  
- Dorothy Spears-Dean (Deputy State Coordinator for 911 & Geospatial Services Virginia Department of Emergency Management)  
- Scott Boggs, Managing Director  
- Metropolitan Washington Council of Governments  
- Tracy "Mac" McElvaney, Principal Associate Director, AT&T FirstNet

2:00 PM – 2:05 PM  BREAK

2:05 PM – 2:50 PM  Panel 4 - Changing Workforce Environment - Future Role of Telecommunicators, Skills based Recruitment and Retention, Workforce Health and Wellness  
- Andrew Clarke, Assistant Director of Operations Fairfax County Department of Public Safety Communications (9-1-1) (Moderator)  
- Michele Surdam, Director, Prince William County, Department of Public Safety Communications  
- Jessica Loos, 911 Communications Manager, Lincoln Emergency Communications Center Nebraska  
- Steven J. Winecke, Executive Director Lake County Illinois ETSB  
- Jason Ginoza, Veterans Tribute Technical Committee- Clark County Public Schools
2:50 PM – 3:00 PM  Closing Comments  
  o  María Cardiellos, Executive Director IJIS Institute

Thank You to our Summit Sponsor!

Smart Response™
Technologies